

# Service Request

Logical Systems  
Ambury Court  
Unit 4, 1 Porters Ave  
Eden Terrace, Auckland  
Phone: (09) 302 1012

<b>Company</b>	<input type="text"/>	<b>Job #</b>	<input type="text"/>
<b>Contact Name</b>	<input type="text"/>		
<b>Phone</b>	<input type="text"/>	<b>Client Order #</b>	<input type="text"/>
<b>Mobile</b>	<input type="text"/>	<b>Date Received</b>	<input type="text"/>
<b>Email</b>		<b>Warranty</b>	<input type="radio"/> No <input type="radio"/> Yes
<b>Address</b>	<input type="text"/>	<b>Engineer</b>	<input type="text"/>
		<b>GSX Confirmation</b>	<input type="text"/>

<b>Make &amp; Model</b>	<input type="text"/>	<b>Serial</b>	<input type="text"/>
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**Work Requested, Fault Description, Case Number and / or Accessories**

Part Description	Unit Price	Qty	Line Price
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

<b>Signature (dropped off)</b>	<b>Signature (collected)</b>
<input type="text"/>	<input type="text"/>

## Logical Systems Terms and Conditions

### PAYMENT TERMS

1. PAYMENT DUE IN FULL UPON COLLECTION OF THE GOODS SERVICED and can be made by cash, cheque, credit card or EFTPOS.
2. Repaired goods must be collected within 2 months of notification of work completed. Logical Systems reserves the right to dispose of goods to recover costs if not collected within this time.

### QUOTATIONS

3. Logical Systems sets a minimum quotation fee of \$75 + GST. The hourly rate is \$150 + GST.

### WARRANTY CONDITIONS

- 4.1 Proof of Purchase including serial number of Apple product is required to validate any warranty claims.
- 4.2 Warranty does not apply to any work performed on software or service callout time.
- 4.3 All repairs carry their respective manufacturers warranty from the date of repair.
- 4.4 The replacement part is covered by warranty for 3 months or the remainder of the AppleCare warranty if this is longer.

### GENERAL CONDITIONS

- 5.1 The Consumer Guarantees Act 1993 does not apply to goods purchased for business purposes.
- 5.2 All goods remain the property of Logical Systems until payment has been received in full and the funds cleared.
- 5.3 Logical Systems takes no responsibility for insurance of the goods being repaired or loss or damage to any data not backed up by the purchaser and specifically excludes consequential loss or damage arising from the use of the goods supplied with this advise.
- 5.4 Any claims of shortage or wrong items delivered must be made within 3 working days from delivery.
- 5.5 Returned goods must bear Warranty Labels and be in original condition and packaging.